

F. No J-10/1/2019-CPU
Government of India
Ministry of Consumer Affairs, Food & Public Distribution
(Department of Consumer Affairs)

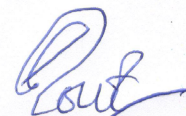
Krishi Bhawan, New Delhi
The 11th November, 2019

Subject: **Rules to be notified under the Consumer Protection Act, 2019- comments from Stakeholders on the draft rules-reg.**

The Consumer Protection Act, 2019 was published in the official gazette on 09th August, 2019 for general information. Rules on various topics are required to be notified under the new Act. The Department now proposes to notify the following rules under the Act, the drafts of which are available at the given link:-

- (i) The Consumer Protection (Central Consumer Protection Council) Rules, 2019
- (ii) The Central Consumer Protection Authority (Selection and term of office of Chief Commissioner and other Commissioners) Rules, 2019
- (iii) The Consumer Protection (Consumer Disputes Redressal Commissions) Rules, 2019
- (iv) The Consumer Protection (Mediation) Rules, 2019
- (v) The Consumer Protection (e-Commerce) Rules, 2019
- (vi) The Consumer Protection (Direct Selling) Rules, 2019
- (vii) The Consumer Protection (Qualification for appointment, method of recruitment, procedure of appointment, term of office, resignation and removal of the President and Members of the State Commission and District Commission) Rules, 2019
- (viii) The Consumer Protection (Salary, allowances and conditions of service of President and Members of the State Commission and District Commission) Model Rules, 2019.

2. **Views/comments/suggestions are invited from the stakeholders on the abovementioned draft Rules latest by 02nd December, 2019.** The views/comments/suggestions may be sent by email on dscpu-ca@nic.in or to Deputy Secretary (CPU), Department of Consumer Affairs, Room No. 461, Krishi Bhawan, New Delhi-110001.



(G.C. Rout)

Deputy Secretary to the Govt. of India

Telefax: 011-23389936

Email: dscpu-ca@nic.in